



Terms and Conditions

The minimum age for NOFFT excursions and tours that involve non-restaurant establishments that serve alcoholic beverages is 21. If anyone in your party is under 21 years of age, please discuss it with your tour planner prior to booking so that we may explore appropriate ways for inclusion in the tour. Please present your valid ID to the guide upon arrival for your tour.

Each tour participant will be required to sign a hazard waiver prior to embarking on their adventure. Remember, our city is old and so are the sidewalks. Watch where your step.

If alcohol is involved in any excursion or tour stop, a valid ID may be required by the bartender; it's Louisiana law. All alcohol must be purchased directly by the excursion or tour participant from the bar or restaurant. The cost of alcoholic beverages is not included in the price of the excursion or tour.

While "go cups" are an accepted part of New Orleans culture, many bars do not allow drinks to be brought in from other establishments. Please be prepared to leave your unfinished libations at the door.

Tours are rain or shine.

There is a \$50 non-refundable deposit on all *Flexible Tours* booked.

There is a non-refundable deposit of \$100 on all *Custom Excursions* due at least 7 days in advance. If you cancel the excursion after the non-refundable deposit is paid, you'll still be able to avail yourself of the concierge service.

The Concierge, LLC is an independent vendor. Concierge Service is only available after the payment of a non-refundable deposit. Concierge Service is available at no charge for up to three (3) events during your stay in New Orleans. Additional assistance is available directly from The Concierge LLC. Please see our website for links and direct dial information for The Concierge. There is no guarantee of availability of reservations. Select hotel discounted rates through The Concierge are limited by some blackout days and dates.

Final payment is due 48 hours in advance of your excursion or tour.

It is customary to tip tour guides if you believe the guide has provided you with an enjoyable experience. If you have a tip for your guide, please give it directly to the guide with your thanks.

Our aim is for you to have a wonderful time with us. Our planners and guides put a lot of time and effort into your adventure. If you have any tips on how we can improve our tours and our service to you, please email us directly at FUNDOUG@FoodandFunTours.com.